



the Dil's difference

*a simple guide for a
beautiful funeral*

*We believe everyone deserves to have a beautiful funeral.
It is a reflection of a persons life, their love, personality and character.
Just as that person is unique we think their funeral should be as well.*

At Dil's we put you and your family at the heart of everything that we do. Because there is no set way of holding a funeral, we won't tell you what to do. You tell us. Whatever it takes to create a beautiful funeral, you can count on us to deliver exactly that. The elements that make up this 'beautiful funeral' and the way that we do things is what we call 'the Dil's difference'.

our people

We have been delivering beautiful funerals for over 60 years. Our large and dedicated team possess a variety of highly specialised skills that are essential to getting everything right on the day. They are focused on you and your needs and can be counted on to ensure you and your family get the funeral you want.



our home is your home

Our purpose-built North Harbour Chapel and Reception Lounge was designed with you in mind. Bathed in all-day natural light, filtered through lush gardens the feeling is special. Every possible convenience has been considered to ensure you are comfortable and have the space and privacy you need as you say goodbye. The main chapel, with feature waterfall, is versatile and can accommodate groups of different sizes. In the standard configuration we seat 140 people, but can move the walls to seat over 200 when required. We also have a small chapel designed for intimate farewells of up to 20 people.



the silence is deafening

Conveniently located at Schnapper Rock and set in peaceful park-like surrounds we are roughly 10 minutes north of the hustle and bustle of Auckland city. The tranquil surrounds are also home to native birds, such as Tui, Pukeko and the odd Kereru, so it's more likely birdsong than traffic noise will greet you on arrival. Our funeral home will allow you to hear yourself think as you reflect and gather your thoughts, feelings and memories.



we listen

When there is a death in the family it can be incredibly stressful. Not only are you dealing with your own grief but there are also many things that need to be done before the funeral can take place.

At Dil's we are experts in looking after the detail. We can organise everything. The celebrant, casket, flowers, newspaper notices, catering, service sheets, audio-visual presentation, webcasting and more.



we look after everyone

Following the service guests simply move from the Chapel to the adjacent Reception Lounge. Having everything in one location is simple and easy. Having our catering staff on hand means you are free to catch up with friends and family rather than worrying about playing host or getting left to clean up afterwards.

Most importantly, the reception allows you time to continue sharing memories in a relaxed and casual way.

If you are hosting guests in your own home, or elsewhere, we can take care of the catering for that as well.



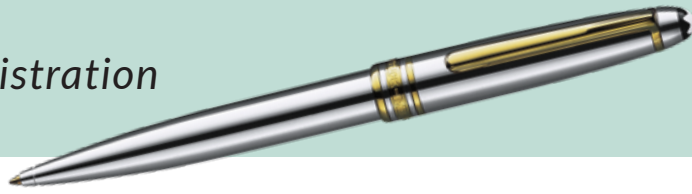
we embrace all traditions

Many cultures and faith groups have different ways of dealing with death, often expressed through special rites, ceremonies or customs, which bring people together as part of the grieving process.

We are experienced at working across many different groups and can assure you that traditions important to you and your family will be honoured. We are happy to accommodate everyone.



personal profile and death registration



Surname _____

Given Names _____

Name at birth if different from your current name

Address _____

Occupation _____

(if retired what was your former occupation)

Ethnic Origin _____

Are you descended from NZ Maori (Yes/No/Don't know) _____

Information regarding my birth and parents is as follows:

Date of Birth _____

Place of Birth _____

If not born in New Zealand what year did you arrive _____

My Mother's full name _____

My Mother's maiden name _____

My Mother's occupation _____

My Father's full name _____

My Father's occupation _____

Information regarding my marriage is as follows:

My spouse/partner's full name _____

Maiden name _____ Date of birth _____

Where married _____

My age at marriage _____

My marital status is _____

(e.g. married, civil union, marriage/civil union dissolved, de facto relationship, spouse/partner deceased, separated from de facto partner, permanently separated, single or other)

(if you have been in one of the above listed relationships more than once please record the details on a separate piece of paper)

Information regarding my children is as follows:

The names and dates of birth of my daughters are _____

The names and dates of birth of my sons are _____

Other information:

Are you a marriage celebrant (Yes/No) _____

Are you a Justice of the Peace (Yes/No) _____

Do you hold any honours (if yes, what) _____

Are you a Returned Service Person (Yes/No) _____

Service Number _____

Rank attained _____

Regiment or Unit assigned _____

The above information is required for the registration of a death. This form could be completed and kept in your files for when needed.

notes

where to start when a death occurs: a handy checklist



Contact family members who will help in the decision making

Being with those closest to you is a great comfort. Work out when everyone involved with the funeral arrangements can get together especially if family members are out of town.



Phone Dil's

It's amazing how much difference one call can make. Firstly, we'll answer any questions you have. Then we'll arrange the transfer of the deceased from the place where the death has occurred to our funeral home. We'll also set a time and place to meet with you and those involved in making the funeral arrangements.



Give some thought to what sort of funeral you'd like

When arranging a funeral quite a few decisions need to be made in a short space of time. To make things less stressful it's really helpful to think ahead. Apart from a few legal requirements there are no real rules to obey. So it comes down to personal choice. Whatever you want, we'll do our best to ensure it happens.



In the meantime, here are a few points to consider

- Where and when will the service be?
- What type of service - burial, cremation, public, private, traditional or unique?
- Who will officiate - celebrant, minister or friend?
- Does anyone wish to view?
- Does anyone have any special requests?



Share the load

Generally there will be lots of people wanting to help at this time. A bit of delegation could help spread the load because there are many tasks that need doing, such as: choosing clothing for dressing the deceased, selecting music, photographs for service sheets or video tributes, and writing the newspaper notice.



Find the birth and or marriage certificates

To register the death with the births, deaths and marriages office you will need to provide us with the details found on the birth or marriage certificates.



Check the will

This often contains instructions for the funeral. You might also advise the solicitor or executor of the death if you haven't already done so.



Put your feet up

The funeral process can be trying and chances are you're already tired, so it's important you only do what you feel you can cope with. Don't hesitate to ask us to help out. We can step in and support you all along the way.



Help is only a phone call away

We're available 24hrs a day, 7 days a week. At Dil's, you always have someone to talk to. If you're worried about anything; if there's some detail you think you've overlooked; or if you simply need assurance, just call us.



Dil's Funeral Services Ltd

09 415 8720

0800 345 737

185 Schnapper Rock Road Albany Auckland

info@dils.co.nz www.dils.co.nz